



YOUR TRIMLIGHT SYSTEM IS SCHEDULED!

HERE ARE A FEW THINGS TO NOTE PRIOR TO YOUR INSTALLATION:

1. Some homes have **electrical outlets in the soffits**. We can not guarantee that our channel will not cover these slightly after installation is complete. This all depends on how the original electrician installed the outlet and cover. If these items are critical for your needs. Please notify the installer on site and they will do their best to work around them. If the installer is required to keep them open and accessible, the system aesthetics may be less than desirable if the channel requires to be eliminated to allow for full entry. A return fee will be charged for any trip back to remedy this after the installation is complete.
2. Although we strive to be as careful as possible, we can not be held liable for **décor** that is in the way of the installation. Any lawn decorations, seasonal decorations, furniture, or other items should be moved prior to the installation. If unable to be moved prior, the installers will be careful around the items but will not be held liable for any damage to these items.
3. The installer will make the most logical option to get the wiring to the necessary areas. This could include accessing the attic, or running the wire through an exterior mounted **wire cover channel** that will blend in with the exterior. This method is not completely hidden but may be the only option to get wire to the appropriate areas. These channels could be mounted on rain gutters, siding, roofing, walls, downspouts, etc. Any additional requests where drywall is removed or other excessive means are to be taken, will be billed for time and material separately from the current price.
4. During the installation, there will be **metal cuttings** that can be sharp that fall to the ground. Our installers do their best to retrieve all of them prior to leaving the site but we cannot guarantee that all will be found. Especially around groundcover, grass, window wells, and in snowy conditions. When walking around the area, please be aware of this and keep an eye out for debris. Avoid walking barefoot until all areas have been thoroughly inspected.
5. If you have **roaming pets**, please be mindful of their droppings prior to the installation. It is difficult for our installers to consistently check their shoes when going in and out of a home to access the attic and garage and can only cause a potential stain in a home. Please keep the animals secure and away from the installers during the installation.
6. **Ladders** are used extensively during the install and need to lean against the exterior of your building. This process can lead to scratches and other minimal damage to the exterior. Poor quality exterior products may not hold up to the weight of the ladder and technician and can cause damage. We are not liable for any damage to poor quality products or other hidden systems that are beyond our visibility of the installation including internal wiring, low voltage landscape lighting, flashings, security systems, photocells or timers, irrigation systems, audio visual wiring, etc.
7. It is best if you have downloaded the **Trimlight EDGE application** and watched our user video to ensure a basic understanding of the controls. The installer will be able to answer any questions during a brief tutorial. Any additional tutorials that are needed, contact your Trimlight sales representative for additional help and guidance.

